

Resources: Special Needs Unit

Special Needs Unit — Units in all PA Medicaid Managed Care Organizations responsible specifically for helping patients with special healthcare needs coordinate care and obtain needed services.

Health Choices Physical Health Plans	Member Services Phone Number	Special Needs Units Phone Number
Aetna Better Health	866-638-1232 TTY 711	855-346-9828 TTY 711
AmeriHealth Caritas PA	888-991-7200 TTY 888-987-5704	800-684-5503 TTY 888-987-5704
AmeriHealth Caritas Northeast	855-809-9200 TTY 855-859-4109	888-498-0766 TTY 855-859-4109
Gateway Health Plan Inc.	800-392-1147 TTY 711	800-642-3550 TTY 711
Geisinger Health Plan	855-227-1302 TTY 711	855-214-8100 TTY 711
Health Partners of Philadelphia Inc.	800-553-0784 TTY 877-454-8477	866-500-4571 TTY 215-849-1579
Keystone First Health Plan	800-521-6860 TTY 800-684-5505	800-573-4100 TTY 800-684-5505
United Healthcare Community Plan	800-414-9025 TTY 711	877-844-8844 TTY 711
UPMC for You, Inc.	800-286-4242 TTY 800-361-2629	866-463-1462 TTY 800-361-2629