

Why Use COMPASS?

A Helpful Guide for Office of Developmental Programs (ODP) Participants



What is COMPASS?

COMPASS is a single access point for benefits including:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Cash Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)

Why should I create a COMPASS account?

- Reduce Errors
- Save and Return Later
- Track application or renewal status
- Available anytime, anywhere
- Faster Delivery
- Upload documents electronically
- Conveniently report changes
- Secure recordkeeping
- View Balance and past transactions
- Available in English and Spanish

Submitting applications, renewals, and other documents online means notices are immediately available reducing delays caused by mail delivery!



Pennsylvania
Department of Human Services



Commonwealth
of Pennsylvania



COMPASS
CLICK. APPLY. BENEFIT.

How to Create a COMPASS Account

1. Visit the website or download the app

Visit the COMPASS Website at:

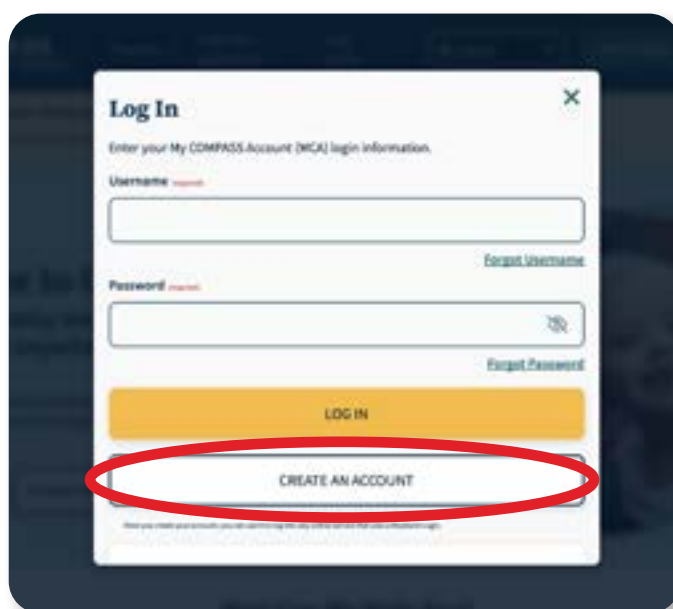
www.compass.dhs.pa.gov

Or download the myCOMPASS App on your smartphone:

[MyCOMPASS app on the Google Play store](#)

[MyCOMPASS app on the Apple App store](#)

2. Click “log in” then “create an account”



You will need your Case Record number. The first 2 numbers of your Case Record are filled in based on your County. You can find these numbers on your notice envelope. If you've moved since receiving the notice, your Case Record number may have changed.

3. Follow the instructions and submit your account form

Need Help?

YouTube How-To Videos for the MyCompass PA mobile app:

[PA-DHS COMPASS YouTube Video Playlist](#)

COMPASS Helpline: (800) 692-7462 (Monday through Friday, 8:30AM-4:45PM)

COMPASS DHS Feedback Form:

<https://www.pa.gov/agencies/dhs/contact/feedback>



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